

SkyMesh Pty Ltd

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Monday, 13 December 2010

Mr Greg Lehey
47 Kleins Road
Dereel VIC 3352

Dear Greg,

Thanks for letting us know that you wish to use your SkyMesh satellite equipment to connect to another provider.

The SkyMesh service at your premises was provided using the IPSTAR satellite, and the equipment you have will not connect to any satellite other than IPSTAR's.

IPSTAR authenticates services using the serial number of the modem, and they currently have your modem connected to the SkyMesh network. To ensure network security, IPSTAR requires SkyMesh's written authorisation to disconnect your modem from our network and reconnect it to another ISP's network.

Your new ISP will need to provide SkyMesh with a completed IPSTAR Transfer Ownership Form which we will then sign and forward to IPSTAR. Your modem will be transferred by IPSTAR soon after they receive the form.

We confirm that:

- Your modem serial number is 4C3S21765
- Your satellite equipment is not owned by SkyMesh
- You are not under contract to SkyMesh

Please note that IPSTAR may charge your new ISP a fee to effect the transfer. You need to check with your new ISP whether any additional transfer fees are payable by you. SkyMesh will not pay any additional transfer fees.

We wish you well with your new service.

Sincerely,
SkyMesh Pty Ltd

A blue ink handwritten signature, appearing to read "Aaron Thompson", written over a blue horizontal line.

Aaron Thompson
Operations Manager